



*RELEASE NOTES:
APPLE DEP 1.6.X*

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Allows clients to register devices with Apple through Hyperspace.

Release date : January 2017

1 SUPPORTED VERSIONS

Table 1 VisualRATEX Supported Versions

VisualRATEX Version	Support	Notes
19.3.10+	Fully supported	
19.3.9 and lower	Not supported	Upgrade to VisualRATEX19.3.10 for this release

2 FUNCTIONAL IMPACT

2.1 FUNCTIONAL CHANGES

- **None**

2.2 FUNCTIONAL ENHANCEMENTS

- **None**

2.3 NEW FUNCTIONS

- **Problem:** Clients need to pass Apple DEP transactions to Hyperspace
Solution: OMNI gathers transactions and items, and passes them to Hyperspace to register with Apple
- **Problem:** Apple requires clients to be able to override existing orders (ability to add and delete items) in UAT
Solution: Provides override functionality to an existing DEP transaction (for UAT only)

Important: This update requires a brief outage to install, and may require back-coding, if applicable.

3 FREQUENTLY ASKED QUESTIONS

- **How is billing handled for the Hyperspace integration?**

RATEX will issue you an invoice, and upon receipt of your payment will remit payment to Hyperspace along with a \$2000 credit towards the total cost.

- **What configuration is required within Visual RATEX or POS?**

The Apple DEP/Hyperspace Setup instructions are located in IssueTrak Knowledge Base Article#304. Click the link below to access the documentation.

[HTTPS://SUPPORT.RATEX.COM/ISSUETRAK/KB_ARTICLEVIEW.ASP?ARTICLENBR=304](https://support.ratex.com/issuetrak/kb_articleview.asp?articleNbr=304)

4 VERSION NUMBER EXPLANATION

RATEX products follow this version numbering convention: *Major* version, *Interim* version, *Hot Fix* change, each separated by a period. For example, the second release of version one is numbered like this:

1 (Major) . 6 (Interim) . 0 (Hot Fix)

What each number represents is illustrated in the table below.

Table 2 RATEX Version Numbers

Release Type	Major	Interim	Hot Fix
Frequency	12-18 Months	3 Months	As needed
Contents	Major new features	Feature Enhancements	Program fixes without feature change

Note: Security changes are made in Hot Fix releases, and all Major and Interim releases include these security updates.

Note: RATEX does not use wildcard versioning numbers. All version updates are inclusive of previous version updates, including previous security-impacting changes.

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